



We Strive to Enhance Lives,
Build on Strengths and
Create Community.

To: All Public Housing Residents
Subject: COVID-19 Updates for April 17, 2020

Coronavirus disease 2019 (COVID-19) is a respiratory illness that can spread from person to person. Symptoms can show up between 2-14 days after exposure and may include fever, cough, and shortness of breath.

Currently there is no vaccine available for the prevention of coronavirus. However, there are simple but powerful steps all of us can take every day to protect ourselves and others from illnesses like coronavirus and the flu:

- Properly wash your hands often with soap and water for at least 20 seconds.
- Avoid touching your eyes, nose and mouth
- Cough or sneeze into your elbow or a tissue.
- Avoid contact with sick people and stay home if you are sick.
- Clean and disinfect frequently touched surfaces daily.
- Practice social distancing

While it cannot replace the above steps, if you must go out for essential trips use a clean face covering.

If at any time you develop a fever and symptoms, such as cough or difficulty breathing, do not go out in public, and call your healthcare provider for medical advice.

Question: What happens if there is a case of COVID-19 in an LMHA building?

Public Health Officials are aware that LMHA serves a population with higher risk factors. These officials may inform LMHA that an unnamed individual residing or employed at a site has tested positive for COVID-19 and standard protocols would apply as they would for any other resident of Kentucky:

- The individual would receive instructions from Health Officials to receive proper medical care and self-quarantine for a recommended period and would be expected to comply.
 - Depending upon the circumstances, Health Officials might recommend or enforce additional measures to protect the public health. LMHA would fully comply with these required measures.
- Depending upon needs and other forms of support, county and city resources would come into play with providing food and other resources to the affected resident.

LMHA would not be notified in any formal way of a positive diagnosis of a specific resident. Under the law, LMHA is a landlord, not a health care provider. This prohibits us from asking about or sharing health-related information of residents. In the event of a positive case, public health officials manage the situation.

LMHA will continue to regularly clean and sanitize all common areas, to respond to emergency work orders, to limit non-medical visitors, to operate management offices remotely, and to close community spaces except laundry rooms.

Residents should remember that if you or any member of your household experience a decrease in income (temporary or permanent), you should report this information to the LMHA immediately. Necessary rent adjustments will be processed.

Because this is a rapidly evolving situation, we will continue to monitor all developments and will continue efforts to secure guidance specific to the operation of housing from health officials. Should you have any additional questions, we encourage you to visit links below for updated information and safety precaution tips. Thank you for your cooperation in this matter.

<https://louisvilleky.gov/news/what-you-need-know-about-coronavirus>

<https://govstatus.egov.com/kycovid19>

The COVID-19 hotline (800-722-5725) is a service operated by the healthcare professionals at the KY Poison Control Center who can provide advice and answer questions. Please be patient as we are handling a high volume of calls and want to give everyone the time they deserve. For general information, please review the website prior to calling the hotline. Guidance is being added as it becomes available.

420 South Eighth Street, Louisville KY 40203 | Main: (502) 569-3400 | www.lmha1.org



Notice of Right of Reasonable Accommodation: If you or someone else in your household has a disability – and as a result of this disability, this person needs a reasonable accommodation in order to participate fully in Public Housing Program – please contact the Ombudsman to discuss accommodation options. The Ombudsman of the Public Housing program can be reached at (502) 569-1168. TDD 502-587-0831.

