



We Strive to Enhance Lives,
Build on Strengths and
Create Community.

TO: All Public Housing Residents
FROM: Louisville Metro Housing Authority
SUBJECT: Temporary Policy Changes
DATE: March 17, 2020

On the recommendation of the Louisville Metro Department of Public Health & Wellness regarding congregate events and social distancing, a revised policy in how changes are reported will be implemented effective March 16, 2020. This policy will be reviewed regularly and updated as necessary.

This notice is to advise that should you or any member of your household experience a decrease in income (temporary or permanent), you should report this information to the LMHA immediately.

We are requesting that you **DO NOT** come to the office to report your change in person.

Please report your changes by **calling your Management Office** at xxx-xxxx

Management Offices – Management offices will be closed for in person visits but will still be in operation for administrative purposes. Staff will be on-site during normal hours of operation and ready to answer any questions. Residents can call xxx-xxxx to speak to the management office or email xxxxxx@lmha1.org.

Payments may be dropped in office drop boxes or autopay through your bank/financial institution by contacting Shelly Ware at 569-3400.

Community Rooms – All community room activities are suspended (except for limited food distribution programs) and common spaces except for laundry rooms.

Non-Emergency Maintenance and Work Orders – All non-emergency work orders will be suspended for the time being. Those requests that are considered to cause imminent health and safety risk if not addressed immediately, will be prioritized as they occur. All common spaces will continue to be cleaned and sanitized regularly.

We would also like for you to be aware that on March 6, 2020, Governor Beshear entered Executive Order 2020-215 and declared a State of Emergency in response to the novel coronavirus (COVID-19) emergency in the Commonwealth. Considering this measure, the Supreme Court ordered with exception for emergency matters all in-person court appearances cancelled (which includes eviction court) from Monday, March 16, to Friday, April 10, 2020.

Because this is a rapidly evolving situation, we will continue to monitor all developments and will continue efforts to secure guidance specific to the operation of housing from health officials. Should you have any additional questions, we encourage you to visit www.kycovid19.ky.gov for updated information and safety precaution tips.

Thank you for your cooperation in this matter.

420 South Eighth Street, Louisville KY 40203 | Main: (502) 569-3400 | Fax: (502) 569-7849



Notice of Right of Reasonable Accommodation: If you or someone else in your household has a disability - and as a result of this disability, this person needs a reasonable accommodation in order to participate fully in the Public Housing Program - please contact the Housing Authority to discuss accommodation options.