



We Strive to Enhance Lives,  
Build on Strengths and  
Create Community.

**To: All Public Housing Residents**

**Subject: COVID-19 Updates/ Work Orders and Visitor Restrictions**

**Effective July 6, 2020** – LMHA will resume non-emergency work orders inside participants' homes. COVID-19 precautions will still apply. Please wear a mask or face covering while maintenance staff is in your unit. If you are unable to wear a mask or face covering, please stay in a separate part of the unit while work is being performed. Only residents of the unit should be home while work is being performed. Generally, work orders will resume in the order they were received prior to COVID-19 onset in March. Please be patient as the maintenance staff works to complete the backlog of non-emergency work orders.

**Effective July 6, 2020** - LMHA participants will be permitted to have one non-medically essential visitor at a time. Visitors should be signed in and out of all multi-family buildings. All social distancing and disease prevention methods still apply. Please continue to observe social distancing, especially in elevators and confined spaces. Masks and face coverings are encouraged. If you are feeling unwell, please stay home. If potential visitors are feeling unwell, please encourage them to stay home. Common areas will remain closed until further notice. Visitors should remain inside units or areas outside of the building where social distancing can be observed.

Coronavirus disease 2019 (COVID-19) is a respiratory illness that can spread from person to person. Symptoms can show up between 2-14 days after exposure and may include fever, cough, and shortness of breath.

Currently, there is no vaccine available for the prevention of coronavirus. However, there are simple but powerful steps all of us can take every day to protect ourselves and others from illnesses like coronavirus and the flu:

- Properly wash your hands often with soap and water for at least 20 seconds.
- Avoid touching your eyes, nose and mouth
- Cough or sneeze into your elbow or a tissue.
- Avoid contact with sick people and stay home if you are sick.

- Clean and disinfect frequently touched surfaces daily.
- Practice social distancing

While it cannot replace the above steps, if you must go out for essential trips use a clean face covering.

If at any time you develop a fever and symptoms, such as cough or difficulty breathing, do not go out in public, and call your healthcare provider for medical advice.

The COVID-19 hotline (800-722-5725) is a service operated by the healthcare professionals at the KY Poison Control Center who can provide advice and answer questions. Please be patient as they are handling a high volume of calls and want to give everyone the time they deserve. For general information, please review the website prior to calling the hotline. Guidance is being added as it becomes available.

For more information on COVID-19 please visit [www.kycovid19.ky.gov](http://www.kycovid19.ky.gov)

420 South Eighth Street, Louisville KY 40203 | Main: (502) 569-3400 | [www.lmha1.org](http://www.lmha1.org)



**Notice of Right of Reasonable Accommodation:** If you or someone else in your household has a disability – and as a result of this disability, this person needs a reasonable accommodation in order to participate fully in Public Housing Program – please contact the Ombudsman to discuss accommodation options. The Ombudsman of the Public Housing program can be reached at (502) 569-1168. TDD 502-587-0831.

